

HOCTRADE SDN. BHD. (73261-X)

A FINE WOODWORKING SPECIALIST SINCE 1974

Manufacturer's Warranty Against Defects

Register your warranty at www.hoctrade.com.my

- Who are we: This warranty is being given to you by **Hoctrade Sdn Bhd.**
- What is covered: **Timber Shutters & Screen Doors** are warranted against defects in materials and workmanship.
- Who is covered: This warranty extends only to you as the original purchaser, in a residential application.
- For how long: For a period of 12 months from the date of complete installation and full payment is made and registration made via our website. Optional, additional 36 months with purchase of extended warranty.

Hoctrade Adjustable Shutters are manufactured from natural timber and will display characteristics such as grain and imperfection which are part of their natural beauty, hence giving their exclusive individuality.

We will either repair our goods, or replace it with new ones, at our option if: the goods have a defect in the materials or workmanship, or the goods fail to operate as intended.

What this warranty does not cover:

For the purposes of this warranty, "defect" does not include (and we will not replace or repair products from) damage caused by:

- # normal wear and tear
- # abuse, misuse and accident
- # exposure to the elements (e.g. sun damage) or discolouration over time
- # exposure to high humidity (resulting in mould or warping)
- # holes or tears in mesh, or sagging of the Screen Door
- # fiberglass (netting)

This warranty does not cover the costs of removal of the warranted goods or installation of the repaired or replaced goods. And will not be responsible for transporting the goods to and from **Hoctrade Sdn Bhd.**

Our finishing are discreetly chosen for their quality, and functionality, however finishes will vary between different batches of paint or stain. And artificial or natural lighting may cause naturally occurring variations in their appearance.

Also does not include responsibility for incidental damages of for any other direct or indirect damage, loss, cost expense or fee.

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Manufacturer's Warranty Against Defects

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- Who are we: This warranty is being given to you by **Hoctrade Sdn Bhd.**
- What is covered: **Natural Veneer Doors** are warranted against defects in materials and workmanship. With *Protim* LOSP treatment, our doors are treated against termite, rot and decay.
- Who is covered: This warranty extends only to you as the original purchaser, in a residential application.
- For how long: For a period of 24 months from the date of complete installation and full payment is made and registration made via our website. Optional, additional 36 months with purchase of extended warranty.

Hoctrade Veneer Doors are manufactured from natural timber and veneer and will display characteristics such as grain and imperfection which are part of their natural beauty, hence giving their exclusive individuality.

We will either repair our goods, or replace it with new ones, at our option if the goods have a defect in the materials or workmanship, or the goods fail to operate as intended.

What this warranty does not cover:

For the purposes of this warranty, "defect" does not include (and we will not replace or repair products from) damage caused by:

normal wear and tear

abuse, misuse and accident

exposure to the elements (e.g. sun damage) or discolouration over time

exposure to high humidity (resulting in mould or warping)

This warranty does not cover the costs of removal of the warranted goods or installation of the repaired or replaced goods. And will not be responsible for transporting the goods to and from **Hoctrade Sdn Bhd.**

Our finishing are discreetly chosen for their quality, and functionality, however finishes will vary between different batches of paint or stain and veneer. Artificial or natural lighting may cause naturally occurring variations in their appearance.

Also does not include responsibility for incidental damages of for any other direct or indirect damage, loss, cost expense or fee.